

EPIC REPORT-WRITING SUPPORT PROGRAM (ERSP)



One of the keys to a successful installation and reaping the benefits of a new healthcare EMR system is being able to mine/report the data that you collect. Healthcare Informatics Associates (HIA) offers resources and the expertise to help you construct an effective Epic Report Writing Support Program (ERSP). Our vision of the ERSP is not a single product or a rigid template that is forced upon you, but a flexible series of programs designed around your needs. These programs can range from a “full service” outsource arrangement to more “ad hoc” report services, including staff augmentation and training, plan development, and organizational structure and management.

Staff Augmentation and Training

HIA consultants can help clear your backlog of report requests (either onsite or remotely) and can also provide training materials and actual training to your staff on a wide variety of topics, including tool training (Crystal, Business Objects, etc.), Epic data models, report analysis skills and report management techniques.

Plan Development

HIA can assist in the transition of reporting from a legacy system to your new Epic system by solving such complex challenges as:

- Determining the appropriate uses of Epic's available reporting tools
- Managing processes to govern report requests and prioritization

- Determining the best source for the data to make the least impact on system performance
- Leveraging the use and our knowledge of the Epic user library to minimize developing reports that may already exist or that may be modified
- Establishing support processes for the ongoing maintenance of Clarity and all downstream reports and feeds
- Flexing report writing resources as volumes increase and decrease

Organizational Structure and Management

HIA consultants have extensive skills, knowledge and abilities to assist clients in the planning, organizing, directing and staffing their reporting program:

- Creating and generating reports and performing gap analysis
- Assisting in prioritization of Epic system enhancements
- Establishing policies and procedures around the use and access of Clarity
- Resolving data integrity issues within Clarity and Epic applications
- Upgrading, planning and testing for applicable applications



Why HIA?

- The typical HIA consultant has a variety of skills and professional experience, including:
 - Epic Certification – HIA report writers are Epic certified in the applications they write reports against and generally possess multi-application certification for a broad understanding of Epic's data models and reporting framework.
 - Experience with Epic-Clarity database support, including Clarity ETL and Business Objects administration.
- Consultants are available on a full- or part-time basis to lead or assist in the development of an Epic report-writing program at your organization. Our combination of on-site analysis and off-site remote coding saves significantly in travel expenses, allowing you to receive maximum benefit on an economical basis.
- Proven success – HIA has a proven track record of success in setting up ERSPs.
- Winning plans – HIA's specialized focus on a client's unique report writing requirements and experience in matching issues with solutions.

HIA can provide the necessary staffing resources on a full or part time basis to assist you in developing a high quality Epic Report-Writing Support Program (ERSP).

For more information, visit us on the web at www.hia-inc.com or email us at info@hia-inc.com.